

ARAB COMMUNITY
CENTRE OF TORONTO



مركز الجالية
العربية في تورنتو



NOUR

Navigating Our Rights Project

NOUR is Funded by



The Law
Foundation
of Ontario

Advancing access to justice

La Fondation
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de l'Ontario

Améliorer l'accès à la justice

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NOUR
Navigating Our Rights Project

Legal Navigator Training Program

Roles, Responsibilities, and Expected Outcomes

Peer-to-Peer Legal Information, NOT Legal Advice

2026- 2027

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Outlines

- **Legal Navigator Program Overview**
- **Training Approach**
- **Evaluation Methods**
- **Resources and Support**
- **Training Expected Outcomes**
- **Legal Navigator Commitments**

PROGRAM OVERVIEW (1)



The Legal Navigator Program follows a structured cohort model that builds foundational legal knowledge and applied skills through experiential learning, peer engagement, and reflective practice.

Training Modules:

- **Employment Law**
- **Landlord & Tenant Law**
- **Family Law**
- **Disability Law**

Training participants: 10 participants per cohort

Total hours: 16 hours of comprehensive training

Session Time: 12:00 PM – 2:30 PM

Format: In-person and hybrid



LEGAL NAVIGATOR PROGRAM OVERVIEW (2)

Build a network of 60 legal navigators

**Legal Navigators are trusted
community members trained to provide
legal support to the community**





TRAINING APPROACH

Experiential Learning Model

NOUR's training methodology combines foundational knowledge with hands-on practice, ensuring Legal Navigators develop both understanding and practical skills through presentations, group discussions, role-play exercises, and reflective practice.

01

Foundational Knowledge

Build core legal understanding across key practice areas.

02

Applied Skill Development

Practice real-world scenarios through role-play and exercises.

03

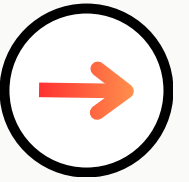
Reflective Practice

Analyze experiences to deepen learning and improve approaches.

04

Peer Engagement

Learn collaboratively through group discussions and feedback.



EVALUATION METHODS

Pre Surveys

To measure participant knowledge before the training sessions.

Post Survey

To measure participant knowledge be after the training sessions.

Continuous Improvement

Track learning progress throughout the program to support continuous improvement and enhance training effectiveness.

SUPPORT & RESOURCES

Legal Navigators receive comprehensive support throughout their journey. From dedicated mentorship to professional resources, we ensure you have everything needed to serve the community effectively.

All resources remain available to provide ongoing support to the community



Mentorship

Supervision and guidance from NOUR Project team.



Access

Direct access to legal service providers and community partners.



Meeting Space

Facilities provided by ACCT for sessions.



Training & Materials

Comprehensive training and outreach materials



EXPECTED OUTCOMES SUPPORTING TOPICS (1)



Understand NOUR Project



**Understand Legal Navigators
Roles and Responsibilities**



**Differences Between Legal
Information and Legal Advice**



**Confidentiality and Protection of Personal
Information- PIEPEDA 10 Principles**

EXPECTED OUTCOMES SUPPORTING TOPICS(2):



Trauma Informed Approaches



Building Legal Skills



Referral Pathways

EXPECTED OUTCOMES-LEGAL TOPICS (1)

Employment Law



- Understand key employment concepts and legal terms
- Familiarity with the common myths in employment law
- Understand the different legislation /acts covering employment in Ontario
- Understand the differences between employment and labour law
- Understand the rights and responsibilities of both employer and employee



EXPECTED OUTCOMES LEGAL TOPICS (2)



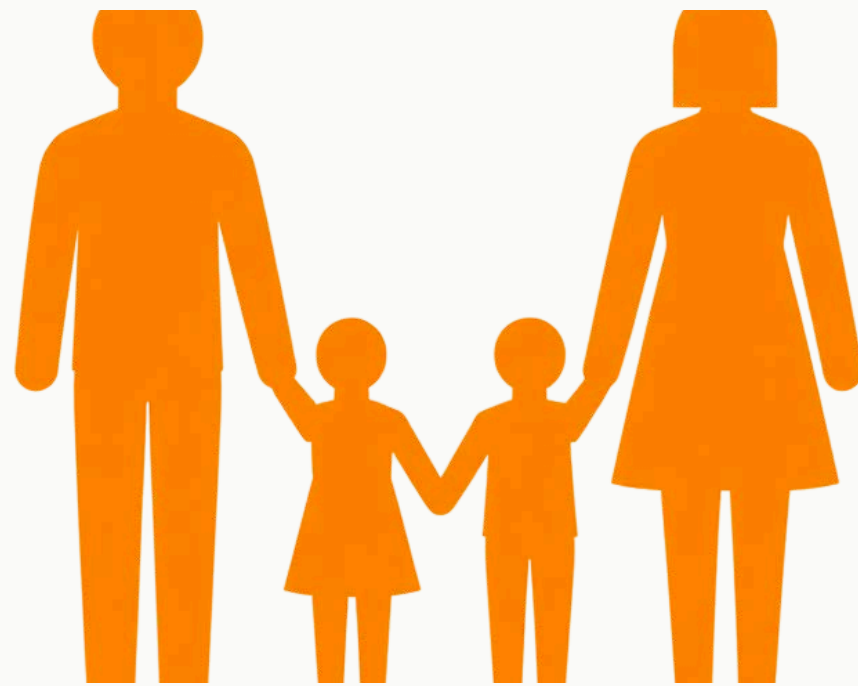
Landlord & Tenant Law

- Understand key concepts and legal terms
- Familiarity with the common myths in law
- Understand the rights and responsibilities under Landlord and Tenant Law
- Practical application and examples relate to employment law, differentiating between legal information versus legal advice, to provide 1-on-1 legal information



EXPECTED OUTCOMES LEGAL TOPICS (3)

Family Law



- Understand the different types of agreement: Cohabitation agreement, marriage contracts (prenups) and separation agreements. What each agreement covers, the differences in the agreement, when they are signed, and the rights and responsibilities established by each agreement
- Understand rights and responsibilities in critical topics, including Marriage and divorce, separation, parenting and child support, property and debt, safety and protection
- Practical application and examples relate to employment law, differentiating between legal information versus legal advice, to provide 1-on-1 legal information

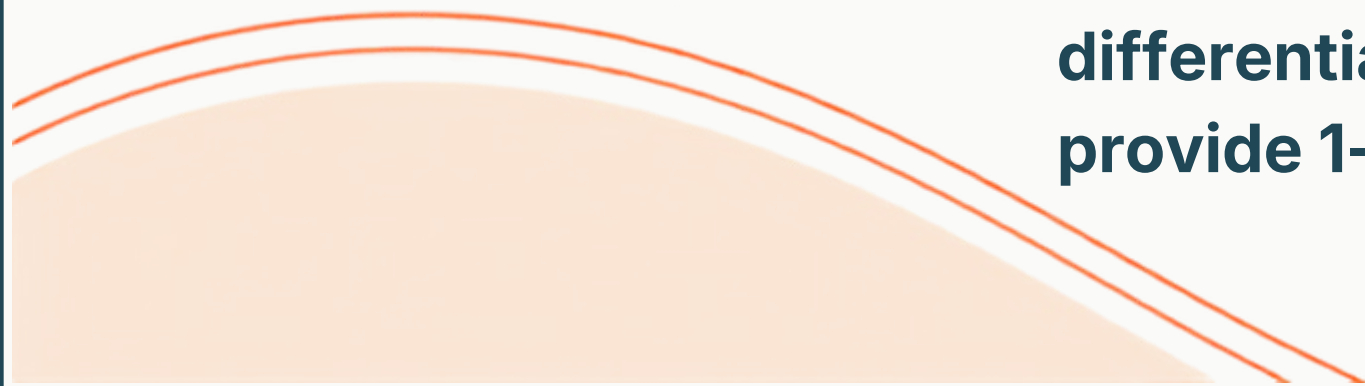
EXPECTED OUTCOMES LEGAL TOPICS (2)



Disability Law



- Understand key concepts and legal terms
- Familiarity with the common myths in disability law
- Understand the rights and protections under disability-related legislation and human rights law
- Practical application and examples related to disability law, differentiating between legal information versus legal advice, to provide 1-on-1 legal information



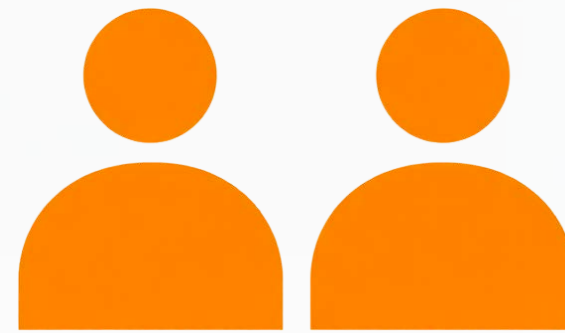


COMMITMENTS



Public Sessions

Deliver their own public educational sessions



One-on-One Sessions

Provide or support one-on-one legal information sessions to community members seeking legal information



Referrals & Navigation

Make referrals to legal service providers and NOUR project partners

Support Peer-to-Peer Legal Information, NOT Legal Advice

RELATED COMMITMENT AND SUPPORT



Community Outreach

Support the NOUR Project's community outreach and distribute educational materials. (ongoing)



Emotional Support

Use trauma-informed and culturally responsive approaches.



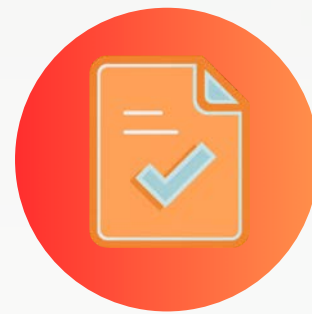
Documentation and Reporting

CERTIFICATION & HONORARIUM



16-Hour Certification

Complete 16 hours of comprehensive Legal Navigator training to earn your official certification



Service Hours Letter

Receive an official letter documenting your total service hours completed, supporting your professional development and future opportunities.



CAD 100 Honorarium

Earn CAD 100 honorarium for the community education session you deliver

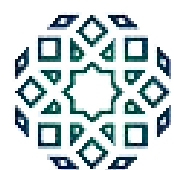
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In Partnership With



**Muslim Legal
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CLEO

Community Legal Education Ontario
Éducation juridique communautaire Ontario



South Etobicoke
Community
Legal Services



Scarborough
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POLYCULTURAL
IMMIGRANT & COMMUNITY SERVICES



HUMBER
POLYTECHNIC



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